Code of Conduct for Members

BURTON
Tennis & Squash Club

Applicable to All Members

BTSC Code of Conduct for Members Reviewed March 2026 next review March 2027

Burton Tennis and Squash Club Code of Conduct for Members Context Our Club aims to provide all members and their guests with high quality facilities and service to ensure a safe and enjoyable environment for all. To support this, we ask you to adhere to our Code of Conduct for Members.

1. Members must treat the Club, fellow members, their guests and its staff with courtesy and respect at all times.

2. Conduct from members which is discriminatory, intimidating, hostile or offensive is strictly prohibited. This may include telephone calls, email, gestures, touching, teasing, remarks, comments or questions of a harassing nature and any behaviour which threatens the well-being or safety of others.

3. Treat everyone with equity and not discriminate on the grounds of age, gender, disability, race, ethnic origin, nationality, colour, parental or marital status, religious belief, class or social background, sexual preference or political belief

4. When playing racket sports members and their guests are expected to play fairly, graciously and in a sporting fashion. In the interests of maintaining a harmonious atmosphere, whenever a dispute may arise during an internal match, regardless of how convinced one or both players may be that they are correct, a ‘let’ must be played.

5. The Committee may, under The BTSC Disciplinary Policy for Members, consider issuing a warning, the suspension or termination of membership in instances where the conduct of a member, or their guests, falls below the expectations outlined in the Code of Conduct for Members, the Rules of the Club or is deemed to be detrimental to the reputation of the Club, its ability to carry out its duties under established Safeguarding protocols or to provide a pleasant, safe and orderly environment for all individuals or groups who use its facilities.

6. Members’ guests whose conduct falls below the expectations outlined in the Code of Conduct for Members may be denied access to the Club and its facilities.

7. The Committee reserves the right to amend this Code of Conduct for Members and the Rules of the Club but will make any such amendments known to all members in a timely manner to ensure clarity of understanding for members.

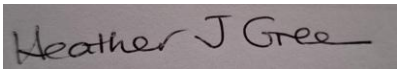
8. Follow LTA and SRA guidelines set out in the “Safe to Play” and any other relevant guidelines issued, reporting any concerns in relation to a child to the club Welfare Officer,

9. Any member who may wish to ask any questions about any aspect of this Code of Conduct for Members is welcome to contact any member of the Committee to do this.

Chairperson: John Matthews

Signature: J Matthews Date: 04/03/2026

Welfare Officer: Heather Green

Signature:  Date: 04/03/2026